

RV Command

Basic Installation Manual

Compatibility

Compatibility is easy. You will need an RV with a working battery. Once installed on your RV, you can monitor and control your RV from anywhere you have internet access. That's it.

Yes, that's really it!

RV Command is available as a free app for your iPhone, Android phone, and your Android or iOS tablet. You can also connect with your RV from your web browser on your computer.

For more details and updates go to our website rv-command.com

Get additional information for installing our device on your RV at

rv-command.com/support

You'll find help for adding a shore power sensor, controlling your RV's lights, heater/AC, or refrigerator, setting up door or motion sensors, and more!

Contents

This installation manual is designed to help you with the two fundamental steps of installation.

Install the hardware device on your RV

- Basic installation

Install on your phone/computer

- Install app
- Subscribe



Step 1 Install RV Command Free App

The RV Command app is free. This makes it easy for you, your family, and your friends to all connect to the RV and with each other.

Android

- rv-command.com/android
- Or search the Google Play Store for "RV Command"

iOS (iPhone / iPad)

- rv-command.com/apple
- Or search the Apple App Store for "RV Command"

Website on your web browser

- connect.rv-command.com

Step 2 Get Free RV Command Account

Now that you have the app installed, you need to set up an account for yourself.

iPhone, iPad and Website users

1. Visit connect.rv-command.com on your web browser.
2. Click on sign up.
3. Enter your email address and choose a password.
4. Verify your email address by clicking on the link in the email we sent upon your registration.

TIP! You can use Safari on your iPhone or iPad to sign up and subscribe. When you go to connect.rv-command.com it will prompt you to Download App. Click on "Continue to website anyway" and proceed from there.

Android users

1. Open the "RV Command" app on your Android device.
2. Tap the sign up button.
3. Enter your email address and choose a password.
4. Verify your email address by clicking on the link in the email we sent upon your registration.

Step 3 Add Your RV

Next, add your RV. This ties your RV to your account.

1. Click add RV Command in the settings menu.
 - a. You may be prompted to add a new RV Command upon your first time signing in to the RV Command app.
2. Enter a name for your RV.
3. Enter the 4-10 digit Product Key.
 - a. The product key should be labeled on the device and the manual.

Subscription

If you have not already subscribed, RV Command will prompt you for a payment method.

Once you've added your RV and your subscription to RV Command is complete you are ready to install the device on your RV.

Unlimited sharing

After adding your RV and subscribing, you can begin adding unlimited shared users. Invite friends and family to share your RV connection. They can use our free app and share your RV connection at no cost whatsoever.

Step 4 Basic Installation

Battery connection

Connect the harness to your battery by connecting the long red and black leads to the main battery.

Many RVs will have optional places to access 12 volts or 24 volts from a battery or a set of house batteries. Your battery switch is often a convenient spot for this.

TIP: You can connect your RV Command device to any battery or battery bank that you choose. Whichever you connect your main red and black leads to will become the source of voltage that you will monitor as battery #1.



Device harness connection

Fit the harness into the RV Command device. Then mount the device in a dry area on the RV. You can use zip ties or electrical tape to keep the unit secure.

That's it, you are finished. Now fire up your app and check on your RV! You should be able to see battery voltage, GPS location, weather, and alert status.



TIP: When first connecting the harness to the device you should observe small lights on the device. If these lights are not on or blinking, you may need to check your connections to your battery.

TIP: Remember the four-digit device key code (i.e. A-127) on the label.


Step 5 Setup Alerts (Optional)

Have RV Command alert you of situations before they become dire. RV Command can alert you via email or text message.

RV Command alerts are very flexible. Set up your alerts in Account Settings. There you can choose an email address or phone number, or both, to receive the alerts. Any shared user may choose to receive, or not to receive, alerts for your RV.

Individual alert settings may be found in the detail pages. For instance, to change your battery alert options, touch or click "battery #1". This will take you to battery #1 details. From there you can personalize your alert settings.

Wiring Reference

Purpose	Description	PIN	Color	
Battery #2	To battery #2 (positive)	5	Pink	
Engine hours	To ignition (positive)	3	Blue	
Entry alert #1	To door or motion sensor (NO)	12	Orange	
Entry alert #2	To door or motion sensor (NO)	6	Violet	
Shore power (requires optional DC adapter)	To dc adapter positive lead	8	White	
	To dc adapter negative lead	16	Black	
Temperature (requires optional temperature sensor)	To temp. sensor: black	1	Black	
	To temp. sensor: yellow	17	White/Blue	
	To temp. sensor: red	9	White/Orange	
Control 1	Relay coil sink (150ma)	2	Green	
Control 2	Relay coil sink (150ma)	10	Brown	
Control 3	Relay coil sink (150ma)	11	Yellow	

Enjoy!

Thank you for being our customer. More than anything, we want RV Command to help you enjoy worry-free RV experiences.

Please contact us with any questions or problems. But also, please contact us and tell us how you are using RV Command.

Need help?

Contact us: support@rv-command.com

